

TAKE 60

Make every minute count

Hosted by Illinois Small Business Development Center at Shawnee Community College

Business & Professional Development Seminar

SuperSTAR Customer Service

Date: Friday, April 23rd, 2010

Time: 12:00 p.m. - 1:00 p.m.

Location: SCC Anna Extension Center

Fee: \$15 - includes lunch



The SuperSTAR Customer Service Model

The goal is to treat customers much better than they expect by self-managing five moments of magic.

Register by April 19th - Seating is limited!

To reserve your seat contact

Gabriele Farner at 618-634-3254 or gabrielef@shawneecc.edu

Please specify any dietary needs

