



Survey of Services and Programs for Veterans, Active Duty Military Personnel, and Their Families (Public Act 96-0133 Survey)

Contact Person:

Tammy Capps, Ph.D.

Coordinator of Veteran and Military Personnel Student Services

8364 Shawnee College Road, Ullin, IL 62992

Phone: (618) 634-3280 Fax: (618) 634-3368

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SERVICES PROVIDED TO MILITARY MEMBERS & FAMILIES:

Academic Advising

Contact Person: Dee Blakely

Dean of Student Services

8364 Shawnee College Road

Ullin, IL 62992

Phone: (618) 634-3247

E-mail: deeb@shawneecc.edu

Current # Accessing Services: 72

Estimated # Accessing Services in 5 Years: 120

Estimated # Accessing Services in 10 Years: 150

Academic Support/Tutoring

Contact Person: Mindy Ashby

Student Success Center Coordinator

8364 Shawnee College Road

Ullin, IL 62992

Phone: (618) 634-3316

E-mail: mindyb@shawneecc.edu

Current # Accessing Services: 14

Estimated # Accessing Services in 5 Years: 30

Estimated # Accessing Services in 10 Years: 50

Career Services

Contact Person: Leslie Weldon
Career Services Coordinator
8364 Shawnee College Road
Ullin, IL 62992
Phone: (618) 634-3337

E-mail: lesliec@shawneecc.edu

Current # Accessing Services: 19

Estimated # Accessing Services in 5 Years: 35

Estimated # Accessing Services in 10 Years: 60

Counseling

(for anxiety/stress management/social adjustment)

Contact Person: Monica Brahler
Career Services Coordinator
8364 Shawnee College Road
Ullin, IL 62992
Phone: (618) 634-3322

E-mail: monicab@shawneecc.edu

Current # Accessing Services: 4

Estimated # Accessing Services in 5 Years: 15

Estimated # Accessing Services in 10 Years: 25

Veterans Club

Contact Person: Tammy Capps, Ph.D.
Veterans Club Sponsor/Veterans Coordinator
8364 Shawnee College Road
Ullin, IL 62992
Phone: (618) 634-3200

E-mail: tammyc@shawneecc.edu

Current # Accessing Services: 49

Estimated # Accessing Services in 5 Years: 80

Estimated # Accessing Services in 10 Years: 100

Financial Aid Assistance Counseling

Contact Person: Tammy Capps
Director of Financial Aid
8364 Shawnee College Road
Ullin, IL 62992
Phone: (618) 634-3280

E-mail: tammyc@shawneecc.edu

Current # Accessing Services: 52

Estimated # Accessing Services in 5 Years: 70

Estimated # Accessing Services in 10 Years: 85

Tuition Assistance Counseling

Contact Person: Tammy Capps
Coordinator of Veteran and Military Personnel Student Services
8364 Shawnee College Road
Ullin, IL 62992
Phone: (618) 634-3280
E-mail: tammyc@shawneecc.edu

Current Tuition Assistance Counseling

Montgomery GI Bill: 26
Illinois National Guard Grant (ING): 1
Illinois Veterans Grant (IVG): 17
Post 9/11: 11

Estimated Tuition Assistance Counseling in 5 Years

Montgomery GI Bill: 40
Illinois National Guard Grant (ING): 5
Illinois Veterans Grant (IVG): 25
Post 9/11: 28

Estimated Tuition Assistance Counseling in 10 Years

Montgomery GI Bill: 50
Illinois National Guard Grant (ING): 8
Illinois Veterans Grant (IVG): 30
Post 9/11: 40

Shawnee Community College (SCC) identifies new veterans or active duty personnel through the following (it just depends on where the student's first point of contact is made):

- Admission process
- Financial aid process
- Registrar's Office
- Veteran Center

The following options provide programs or services designed for veterans or active duty personnel and their families:

- Admissions Office
- Counseling Center
- Bursar Office
- Financial Aid Office
- Veterans Center

SCC programs or services which are available to veterans, active duty personnel, and spouses or dependents:

- Veterans educational resources
- Veterans Club
- Advisement
- Orientation
- Tutoring

The following services are provided by SCC's Counseling Center.

- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- On-campus counseling

Indicate which of the following communication methods are used to inform currently enrolled veterans or active duty personnel.

- Advisor
- College catalog
- E-mail
- Mailing
- Print advertisement
- Web-based advertisement

SCC utilizes an Early Alert System to help with retention of veterans and active duty personnel. An advisor personally contacts each student who shows up in this system. SCC is in the process of implementing a method of tracking goal completion of veterans and active duty personnel.

SCC provides the following accommodations (as appropriate) for students called to active duty during the semester:

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

SCC provides the following accommodations (as appropriate) for spouses or dependents of active duty personnel called to active duty during the semester.

- Tuition and fee refund policy
- Online options for continuing in the same semester

If called to active duty during the semester, the semester does not count as a withdrawal.

SCC accepts military credit.

SCC uses the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit.

SCC accepts Defense Activity for Non-Traditional Education Support (DANTES) credits.

Professional development training related to veterans or active duty personnel issues is available to administrators and faculty at SCC.

This survey may be accessed at: http://www.shawneecc.edu/financial_aid/survey.pdf